

Clover Holidays

Terms and Conditions

By continuing with this booking you are entering into a legal contract between yourself known as the client, and the owners named as Mr Arthur and Mrs Norma Hughes. The terms and conditions of this contract are stated below and by booking Clover Holidays accommodation you are accepting to adhere to the following: -

1. Period and conditions of hire.

Lets are on a minimum of 3 nights. Letting commences at 4pm on the day of arrival and terminates at 10am on the day of departure. You must be over 21 years of age to book. All Lets are for the purpose of self- catering holidays. No Let will exceed the maximum stated occupancy. Subletting is strictly prohibited.

2. Booking and payment.

A secure automated booking system is in place powered by Super Control. Availability of each Let is continuously updated and on view in the website. All bookings are accepted as provisional following the completion of a booking form until receipt by Clover Holidays of the stated deposit which will equate to 20% of the total cost of the Let. The deposit is to be paid at the time of booking the period of Let. The balance will be payable six weeks before commencement of the letting period. If the balance is not received six weeks before the commencement of the letting period the owners will be entitled to re-let the period that is booked and the deposit will be forfeited by the client.

If bookings are made six weeks or less in advance of the period of Let then full payment will be required at the time of booking.

A valid credit /debit card is to be presented no more than one week prior to occupying the let for pre-authorisation of payment for optional extras and for excessive use of gas and electricity during the period of let. An invoice will advise clients of any additional costs.

3.

Cancellations by clients.

Should a cancellation be made by the client, the owners will endeavour to re-let the property for that period of hire. If the period of hire is successfully re-let then a full refund will be made. Otherwise, the deposit will be forfeited by the client and if cancellation is six weeks or less prior to the hire and owners are unable to re-let for the period of hire then the entire fee will be forfeited by the client. Clients are strongly advised to take out a holiday cancellation insurance policy.

4. Cancellations by the owners

If the holiday Let cannot be made available due to events beyond the owners control for the period booked, the owners will be forced to cancel the booking. All monies paid by the client will be refunded and the client will have no further claim against the owner. Clients are strongly advised to take out a holiday cancellation insurance policy.

5. Care of the property

The client is responsible for the property and its contents. The client will take reasonable and proper care of the property, its fixtures, fittings, furniture and all goods and effects provided and leave all in the same clean and tidy condition and good state of repair at the end of the letting period as found at the outset of the period of let. Any damage or breakage is to be reported prior to leaving the property

6. Damages or breakages

We reserve the right to charge for cleaning, damage or breakages which occurs particularly as a result of recklessness or deliberate misuse to the subject and contents of Let. A valid credit /debit card is to be presented no more than one week prior to occupying the Let for pre-authorisation of payment in the event of such damage or breakages and an invoice will be sent advising clients of the cost of the cleaning, replacement or repair.

We reserve the right of entry to the property at all times for the purposes of inspection, or to carry out necessary repairs, maintenance or housekeeping.

7. Injury, loss or damage

While the owners have endeavored to ensure all health and safety aspects of the property have been adhered to, the use of the property and its equipment is entirely at the client's risk and no responsibility can be accepted by the owners for injury to the client or a member of his or her party or for any loss or damage to belongings including motor vehicles. The owners shall have no liability for any death, personal injury, damage or loss of personal property. Clients are strongly advised to take out a holiday insurance policy.

8. Pets

We are unable to accommodate Pets except for Guide Dogs.

9. A STRICT NO SMOKING POLICY OPERATES IN ALL PROPERTIES BELONGING TO CLOVERHOLIDAYS.

10. Complaints and problems

In the event of any cause for complaint or problems, please inform the owners as soon as possible during a period of Let and they will attempt to rectify the problem/complaint.

11. We reserve the right to evict any clients that is found to be in breach of this contract and we reserve the right to evict any client at any time due to noise pollution and/or nuisance behaviour. The owners shall not be liable to make a refund of any remaining portion of the hire term paid.

12. Legal

In the event of any dispute between parties the dispute shall be referred to the jurisdiction of the Scottish courts to settle.